

## St. Bonaventure University POS 250D - 10647615, 19, 23

On the chart below, you'll see what you pay for specific services. You may be responsible for a facility fee, clinic charge or similar fee or charge (in addition to any professional fees) if your office visit or service is provided at a location that qualifies as a hospital department or a satellite building of a hospital.

Benefit	In Network	Out of Network
<b>General Provisions</b>		
Effective Date	June 1 2024	
Benefit Period (1)	Contract Year	
Deductible (per benefit period)		
Individual	\$500	\$1,000
Family	\$1,000	\$2,000
Deductible Accumulation (2)	Embedded	Embedded
Coinsurance - payment based on the plan allowance	20% after deductible	40% after deductible
Out-of-Pocket Maximum (Includes coinsurance, copays, deductible and prescription drug cost sharing. Once met, plan pays 100% coinsurance for the rest of the benefit period)		
Individual	\$1,500	\$5,000
Family	\$3,000	\$10,000
Out-of-Pocket Accumulation (2)	Embedded	Embedded
<b>Office/Urgent Care Visits</b>		
Primary Care Provider Office Visits & Virtual Visits	\$30 copay	40% after deductible
Specialist Office Visits & Virtual Visits	\$50 copay	40% after deductible
Virtual Visit Provider Originating Site Fee	0% after deductible	40% after deductible
Urgent Care Center Visits	\$75 copay	\$75 copay
Telemedicine Services (3)	covered in full	not covered
<b>Preventive Care (4)</b>		
<b>Routine Adult</b>		
Physical Exams	covered in full	not covered
Adult Immunizations	covered in full	40% after deductible
Routine Gynecological Exams, including a Pap Test	covered in full	40% after deductible
Mammograms, Annual Routine	covered in full	40% after deductible
Diagnostic Services and Procedures	covered in full	40% after deductible
<b>Routine Pediatric</b>		
Physical Exams	covered in full	40% after deductible
Pediatric Immunizations	covered in full	40% after deductible
Diagnostic Services and Procedures	covered in full	40% after deductible
<b>Emergency Services</b>		
Emergency Room Services	\$150 copay (waived if admitted) after deductible; \$75 copay for freestanding urgent care facility after deductible	\$150 copay (waived if admitted) after in-network deductible; \$75 copay for freestanding urgent care facility after in-network deductible
Ambulance - Emergency and Non-Emergency	\$75 copay after deductible	\$75 copay after in-network deductible
<b>Hospital and Medical / Surgical Expenses (including maternity)</b>		
Hospital Inpatient	20% after deductible; Coinsurance waived for maternity	40% after deductible
Outpatient Surgery	20% after deductible	40% after deductible
Maternity (non-preventive professional services) including dependent daughters	covered in full	40% after deductible
Medical Care (including inpatient visits and consultations)	20% after deductible	40% after deductible
<b>Therapy and Rehabilitation Services</b>		
Physical Therapy	20% after deductible limit: 20 visits/benefit period aggregate with occupational therapy and speech therapy	40% after deductible
Speech Therapy	20% after deductible limit: 20 visits/benefit period aggregate with occupational therapy and physical medicine	40% after deductible

<b>Benefit</b>	<b>In Network</b>	<b>Out of Network</b>
Occupational Therapy	20% after deductible limit: 20 visits/benefit period aggregate with speech therapy and physical medicine	40% after deductible
Respiratory Therapy	20% after deductible	40% after deductible
Spinal Manipulations	\$50 copay for specialist; \$30 copay for pcp	40% after deductible
Cardiac Rehabilitation Therapy	20% after deductible	40% after deductible
Infusion Therapy	\$50 copay for specialist; \$30 copay for pcp	40% after deductible
Chemotherapy	20% after deductible	40% after deductible
Radiation Therapy	20% after deductible	40% after deductible
Dialysis	20% after deductible; covered in full for home dialysis (no deductible)	40% after deductible
<b>Mental Health / Substance Abuse</b>		
Inpatient Mental Health Services	20% after deductible	40% after deductible
Inpatient Detoxification / Rehabilitation	20% after deductible	40% after deductible
Outpatient Mental Health Services (includes virtual behavioral health visits)	covered in full	40% after deductible
Outpatient Substance Abuse Services	covered in full	40% after deductible
<b>Other Services</b>		
Allergy Extracts	covered in full	40% after deductible
Allergy Injections	\$50 copay for specialist; \$30 copay for pcp	40% after deductible
Applied Behavior Analysis for Autism Spectrum Disorder	covered in full	40% after deductible
Assisted Fertilization Procedures (GIFT & ZIFT excluded)	see service category (i.e. lab, surgery, imaging) limit: 3 cycles/lifetime for in vitro fertilization	see service category (i.e. lab, surgery, imaging)
Dental Services Related to Accidental Injury	see service category (i.e. lab, surgery, imaging)	see service category (i.e. lab, surgery, imaging)
<b>Diagnostic Services</b>		
Advanced Imaging (MRI, CAT, PET scan, etc.)	20% after deductible	40% after deductible
Standard Imaging	20% after deductible	40% after deductible
Diagnostic Medical	20% after deductible	40% after deductible
Pathology/Laboratory	20% after deductible	40% after deductible
Allergy Testing	\$50 copay for specialist; \$30 copay for pcp	40% after deductible
Mammograms, Medically Necessary	20% after deductible	40% after deductible
Durable Medical Equipment and Supplies	50% after deductible; \$30 copay for diabetic equipment and supplies	50% after deductible; 40% after deductible for diabetic equipment and supplies
Orthotics	50% after deductible	not covered
Prosthetic Devices	20% after deductible for internal prosthetics; 50% after deductible for external prosthetics	40% after deductible
Home Health Care	\$50 copay for specialist; \$30 copay for pcp	40% after deductible
Hospice	20% after deductible	40% after deductible
Infertility Counseling, Testing and Treatment	see service category (i.e. lab, surgery, imaging)	see service category (i.e. lab, surgery, imaging)
Skilled Nursing Facility Care	20% after deductible	40% after deductible
Transplant Services	20% after deductible	40% after deductible
<b>Prescription Drugs</b>		
Prescription Drug Deductible Individual Family	none none	
Prescription Drug Program (5) Defined by the National Plus NY Pharmacy Network - Not Physician Network. Prescriptions filled at a non-network pharmacy are not covered.  Your plan uses the Comprehensive Formulary with an Incentive Benefit Design	<b>Retail Drugs (30/60/90-day Supply)</b> \$10 / \$20 / \$30 Formulary generic copay \$50 / \$100 / \$150 Non-Formulary generic copay \$30 / \$60 / \$90 Formulary brand copay \$50 / \$100 / \$150 Non-Formulary brand copay Cost-sharing for prescription insulin drugs will not exceed \$100 for a 30-day supply	

Benefit	In Network	Out of Network
	<p style="text-align: center;"><b>Select Specialty Drugs (31-day Supply)</b>            \$50 Non-Formulary copay            \$10 Formulary generic copay            \$30 Formulary brand copay</p> <p style="text-align: center;"><b>Maintenance Drugs through Mail Order (30/60/90-day Supply)</b>            \$10 / \$20 / \$25 Formulary generic copay            \$50 / \$100 / \$125 Non-Formulary generic copay            \$30 / \$60 / \$75 Formulary brand copay            \$50 / \$100 / \$125 Non-Formulary brand copay            Cost-sharing for prescription insulin drugs will not exceed \$100 for a 30-day supply</p>	

This is not a contract. This benefits summary presents plan highlights only. Please refer to the policy/ plan documents, as limitations and exclusions apply. The policy/ plan documents control in the event of a conflict with this benefits summary.

\_\_\_\_\_  
Signature of Client Representative

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

- (1) Your group's benefit period is based on a Contract Year. The Contract Year is a consecutive 12-month period beginning on your employer's effective date. Contact your employer to determine the effective date applicable to your program.
- (2) If you are enrolled in a "Family" plan, with your embedded deductible, only one eligible family member must satisfy his/her individual deductible before claims reimbursement begins. With your embedded out-of-pocket maximum, once any eligible family member satisfies his/her individual out-of-pocket maximum, claims will pay at 100% of the plan allowance for covered expenses, for the rest of the plan year. Claims for the remaining family members will pay at 100% once the family out-of-pocket maximum amount is met.
- (3) Telemedicine Services must be performed by the Highmark Blue Cross Blue Shield Designated Telemedicine Vendor.
- (4) Services are limited to those listed on the Highmark NY Preventive Schedule with Enhancements (Women's Health Preventive Schedule may apply).
- (5) The Highmark formulary is an extensive list of Food and Drug Administration (FDA) approved prescription drugs selected for their quality, safety and effectiveness. The formulary was developed by Highmark Pharmacy Services and approved by the Highmark Pharmacy and Therapeutics Committee made up of clinical pharmacists and physicians. All plan formularies include products in every major therapeutic category. Plan formularies vary by the number of different drugs they cover and in the cost-sharing requirements. Your program includes coverage for both formulary and non-formulary drugs at the copayment or coinsurance amounts listed above. Your plan requires that you use Accredo specialty pharmacy for select specialty medications.

Highmark Blue Cross Blue Shield of Western New York is a trade name of Highmark Western and Northeastern New York Inc., which is an independent licensee of the Blue Cross Blue Shield Association.

## Notice of Nondiscrimination

The plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call the customer service number on the back of your member ID card or contact the Civil Rights Coordinator.

If you believe that the plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, PO Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295 (TTY 711), Fax: 1-412-544-2475, email:

CivilRightsCoordinator@highmarkhealth.org

You can file a grievance in person or by mail, fax, or email. You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at US Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

**For assistance in English, call the customer service number listed on your member ID card.**

Para obtener asistencia en español, llame al servicio de atención al cliente al número que aparece en su tarjeta de identificación.

請撥打您 ID 卡上的客服號碼以尋求中文協助。

Обратитесь по номеру телефона обслуживания клиентов, указанному на Вашей идентификационной карточке, для помощи на русском языке.

פאר הילף אין אידיש, רופט די קאסטומער סערװיס אויפן נומער וואס שטייט אויף אייער ID קארטל.

বাংলায় সহায়তার জন্য, আপনার আইডি কার্ডে তালিকাভুক্ত নম্বরে ক্রেতা পরিষেবায় ফোন করুন।

한국어로 도움을 받고 싶으시면 ID 카드에 있는 고객 서비스 전화번호로 문의해 주십시오.

Aby uzyskać pomoc w języku polskim, należy zadzwonić do działu obsługi klienta pod numer podany na identyfikatorze.

اردو میں مدد کے لیے، کسٹمر سروس آپ کے شناختی کارڈ پر درج کردہ نمبر پر کال کریں۔

Pour une assistance en français, composez le numéro de téléphone du service à la clientèle figurant sur votre carte d'identification.

اردو زبان میں مدد کے لیے، کسٹمر سروس کو اپنے آئی ڈی کارڈ پر درج نمبر پر کال کریں۔

Para sa tulong sa Tagalog, tumawag sa numero ng serbisyo sa customer na nasa inyong ID card.

Για βοήθεια στα ελληνικά, καλέστε το τμήμα εξυπηρέτησης πελατών στον αριθμό που αναφέρεται στην ταυτότητά σας.

Për ndihmë në gjuhën shqipe, merrni në telefon shërbimin klientor në numrin e renditur në kartën tuaj të identitetit.

Rele nimewo sèvis kliyantèl ki nan kat ID ou pou jwenn èd nan Kreyòl Ayisyen.

Per assistenza in italiano chiamate il numero del servizio clienti riportato nella vostra scheda identificativa.

Diné k'ehjí yá'áti'bee shiká adooowot nohsingo naaltsoos nihaa halne'go nidaahtinígíí bine'déé' Customer Service bibéésh bee hane'é biká'ígíí bich'j' dahodootnih.